

GDPR information obligations for service providers and customers

1 - Information obligations pursuant to Art. 13 GDPR

With this letter we would like to inform you about the processing of your data.

Data protection is an important concern for Savotex GmbH. To protect your personal data that is processed as part of our collaboration, we act in accordance with the applicable statutory data protection regulations.

Savotex GmbH is responsible for the processing of your personal data.

You can contact them at any time at the following address:

Savotex GmbH

Schiessstrasse 55 40549 Düsseldorf

Telefon: +49 211 / 54 21 890

Mail: datenschutz@savotex.com

2 - Collection, processing and use of personal data

Personal data is information that relates to you personally or can be traced back to you (personally identifiable). This includes information such as your name, address, postal address or telephone number. It does not include information that cannot be linked to your identity.

Personal data is only processed in this context for the purposes of cooperation, internal management, customer loyalty and the fulfilment of legal obligations. In compliance with the purpose limitation, processing does not take place for other purposes.

3 - Legal basis

The prohibition with reservation of authorisation always applies to the processing of personal data. This means that Savotex GmbH is only permitted to process personal data if this is explicitly authorised by law.

This is done on the legal basis of Article 6(1)(b) GDPR (contract initiation and fulfilment). Furthermore, the processing takes place on the basis of Art. 6 para. 1 f) GDPR (balancing

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of interests) and Art. 6 para. 1 c) GDPR (legal obligation).

The data will be deleted if the purpose no longer applies. The purpose no longer applies, for example, if the collaboration has ended. Statutory retention obligations must be taken into account.

Your rights

As a data subject whose data is processed, you have the following rights at all times:

- · Right of access
- · Right to rectification
- · Right to erasure
- · Right to restriction of data processing
- · Right to data portability
- Right to object, in particular in the case of processing pursuant to Article 6 (1) a) and f) GDPR.

If you would like to exercise one of these rights, please send an informal written request to the data protection contact address below. If you wish to exercise your right to object, the data processing that has taken place to date remains unaffected.

You also have the right to lodge a complaint with the competent supervisory authority. This is the LDI-NRW.



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4 - Recipients of personal data

We only pass on your personal data to external organisations if:

- · you have given your express consent to this,
- the processing is necessary for the fulfilment of a contract
- the processing is necessary for the fulfilment of a legal obligation
- the processing is necessary to safeguard legitimate interests and there is no reason to assume that you have an overriding interest worthy of protection in the non-disclosure of your data.

Your personal data will be forwarded to the following recipients:

Name (Categorie)	Purpose	Transfer to a third country
Service provider	Technical realisation	no

If service providers transfer the data to a third country, standard contractual clauses on data protection law admissibility are concluded. These can be viewed on request. Please contact the contact details for data protection.

5 - Contact details for data protection

Please send enquiries to the Data Protection Coordinator to the following address:

Savotex GmbH

Schiessstrasse 55 40549 Düsseldorf

Telefon: +49 211 / 54 21 890

Mail: datenschutz@savotex.com